



Instructions for purchasing tickets on the Website

1. Select "Buy Tickets"
2. Select the date of the performance you want
3. The program will load a map of the hall. Select the section you wish to sit in (center, left or right)
4. Select the seats you would like to purchase (available seats are colored – red, green or blue.) Grey seats and seats with a hand on them are NOT available for purchase. Once selected, the seats will be ticked. The program keeps the seats reserved for you for 15 minutes in order to complete payment.
5. Press on הזמן עכשיו (order now) at the bottom of the page
6. Fill out your e-mail address, first name, family name, ID number and telephone number.
7. On the left hand side, press in the circle next to כרטיס אשראי. Credit card payment is the only way to purchase tickets for the show. No checks or cash.
8. Fill out your credit card details – card number, cardholder's name and ID number, expiry date, security code number. Non-Israeli credit cards will not be accepted – **you must use an Israeli credit card.**
9. Press in the circle indicating that you agree to the terms of purchase.
10. Press on בצע הזמנה (process order)
11. If there is a problem with any details on the form, it will be indicated in red print on the form. Correct any errors and press בצע הזמנה again
12. When the order is completed successfully, you will receive the message הזמנתך התקבלה בהצלחה followed by an order number and details of your order (date, time, place and seat numbers) Print this page and bring it with you on the night of the performance – this is your ticket. You will also receive an e-mail to your e-mail account with an order confirmation. The e-mail will come from TIXWISE and not from Raise Your Spirits.
13. If you stop the procedure for any reason and then start again, the seats you selected with remain selected for 15 minutes. Have a cup of coffee and when you return to the website, the seats should have freed up for you to start again.

See you there!